



NC DEPARTMENT OF
**HEALTH AND
HUMAN SERVICES**

ROY COOPER • Governor

KODY H. KINSLEY • Secretary

MARK PAYNE • Director, Division of Health Service Regulation

January 28, 2022

To: Adult Care Facilities

From: Jana Busick, Chief, Health Care Personnel Education and Credentialing Section

Subject: State-Approved Medication Aide Written Examination

The Division of Health Service Regulation (DHSR) has partnered with the state-competency examination vendor, Credentia, to enhance accessibility for Candidates to take state-approved competency examinations in North Carolina. Below is information regarding upcoming activities that will impact adult care facilities.

Timeline of Events

- January 28, 2022 – February 13, 2022: All systems will be down to migrate testing data from Pearson VUE legacy systems to Credentia's CNA365® credentialing system. Candidates will not be able to register for an examination.
- February 14, 2022: Training for Candidates will be posted on the Credentia [website](#) for North Carolina.
- February 14, 2022: Credentia's new CNA365® credentialing system will go live.

Process Changes

Beginning February 14, 2022, Credentia will no longer use the current computer-based test (CBT) sites from Pearson VUE. Candidates will be able to take the state-approved medication aide written examination conveniently from their home or office via an online proctored examination process. Additional information about the online proctored examination will be available on Credentia's [website](#) for North Carolina when the new CNA365® credentialing system is available.

If you have questions regarding this communication, please email the Registry Office at DHSR.Registry@dhhs.nc.gov.

CC:

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NC DEPARTMENT OF HEALTH AND HUMAN SERVICES • DIVISION OF HEALTH SERVICE REGULATION

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