

**North Carolina Department of Health and Human Services  
Division of Health Service Regulation  
Health Care Personnel Education and Credentialing Section  
July 2026 Newsletter**

### **Thank You!**

Thank you to the test sites that expanded testing availability and shared open exam seats this summer. Your partnership has made it possible for many students to secure employment and continue their nursing education. We truly appreciate your commitment to supporting the next generation of nurses.

### **Nurse Aide Skills Exam Availability Report**

DHSR has updated the Nurse Aide Skills Exam Availability Report.

As of July 1, 2026, approximately 1,140 exam seats were available for candidates:

- In-Facility Testing: 1,052 exam seats
- Regional Testing: 88 exam seats

The report is available at the links below:

- [Training Program Resources](#)
- [Community Partners](#) (scroll down to the bottom of the page)

### **Nurse Aide Curriculum – Module J**

In January, the U.S. Department of Agriculture and the U.S. Department of Health and Human Services released updated dietary guidelines. The Nurse Aide I curriculum has been revised to reflect these changes.

### **Group Computer-Based Testing**

Credentia developed a Quick Reference Guide for Group Computer-Based Testing. DHSR Education Consultants will distribute this resource to training programs and test sites within their regions.

### **Credentia Contacts**

Recent personnel changes have occurred at Credentia. Training programs and test sites should use the following email addresses for assistance:

- General or Candidate Support: [ClientManagement@credentia.com](mailto:ClientManagement@credentia.com)
- Facility Onboarding and Application Support: [FacilitySupport@credentia.com](mailto:FacilitySupport@credentia.com)
- Event Submission and Scheduling Support: [ProgramCoordinatorTeam@credentia.com](mailto:ProgramCoordinatorTeam@credentia.com)

### **Exam Resources**

A variety of resources are available to help candidates, training programs, and test sites prepare for state exams administered by Credentia:

- [Candidate Resources](#)
- [Training Program and Test Site Resources](#)

### **Recorded Training Sessions**

Credentia offers recorded training sessions for training program and test site personnel.

To access recorded webinars:

- Visit <https://status.credentia.com>
- Select the Webinar tab
- Log in using your Credentia username and password

### **Contacting DHSR**

Training programs and test sites should continue to report testing concerns to Credentia. If an issue has not been resolved within five (5) business days or is occurring repeatedly, please contact your DHSR Education Consultant for assistance.