



NC DEPARTMENT OF
**HEALTH AND
HUMAN SERVICES**

ROY COOPER • Governor

MANDY COHEN, MD, MPH • Secretary

MARK PAYNE • Director, Division of Health Service Regulation

TO: North Carolina Nurse Aide I Training Programs

FROM: Jana Busick, Section Chief
Health Care Personnel Education and Credentialing Section

DATE: October 13, 2021

SUBJECT: Nurse Aide Testing Availability

COVID-19 has impacted the number of nurse aide testing sites across the state of North Carolina and the resulting nurse aide testing capacity.

The North Carolina Department of Health and Human Services is working closely with Credentia, the nurse aide testing provider, to increase testing capacity to support healthcare providers reach adequate nurse aide staffing levels.

Currently, we are seeking your support and asking in-facility (INF) test sites to consider becoming regional test sites (RTS). Traditionally, INF test sites provided testing to only those Candidates who complete training at their facility. By transitioning from an INF test site to a RTS, Candidates would have more testing availability across the state.

Credentia understands that this expansion would result in increased costs for your program and is prepared to compensate you for this expanded testing availability.

I hope you will consider this special request as our healthcare communities collectively work together to find solutions to meet the unique challenges of COVID-19.

If you are interested and would like to learn more, please send an email directly to Credentia at moretesting1@credentia.com.

Thank you in advance for your consideration.

CC:
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NC DEPARTMENT OF HEALTH AND HUMAN SERVICES • DIVISION OF HEALTH SERVICE REGULATION

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